



## Board of Aldermen Request for Action

**MEETING DATE:** 5/7/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1345, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1345, approving a water and wastewater leak adjustment request for Melissa Pendleton in the amount of \$577.30.

**SUMMARY:** The City has received notice from Melissa Pendleton, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Melissa Pendleton had started the cycle with a read of 1,504 and finished the January cycle with a read of 1,735, which resulted in consumption of 23,100 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Melissa Pendleton has provided proof of repair/maintenance of the service line leak which caused the high usage during the January billing cycle.

On or about February 28, 2024, the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Melissa Pendleton had started the cycle with a read of 1,735 and finished the February cycle with a read of 2,066, which resulted in consumption of 33,100 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Melissa Pendleton has provided proof of repair/maintenance of the service line leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$577.30 to Melissa Pendleton's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$577.30.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

## **RESOLUTION 1345**

### **A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR MELISSA PENDLETON IN THE AMOUNT OF \$577.30**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Melissa Pendleton, a residential utility billing customer with account 01-001040-01, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$577.30.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$577.30 shall be credited to account 01-001040-01 of residential utility billing customer Melissa Pendleton.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 7<sup>th</sup> day of May, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Melissa Pendleton

Utility Service Address: 103 Liberty Road

Utility Account Number: 01-001040-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$577.30 at the Board of Alderman meeting on 5/7/2024.

Upon resolution by the Board of Alderman, I, Melissa Pendleton, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Melissa Pendleton  
Customer's Signature

4/17/2024  
Date

11:52



5G UC 42%


 400 Park Dr  
 Smithville, MO 64089-9406

Inv\_129758\_from\_Taylor\_Plu...

(816) 532-0737

TAYLOR  
PLUMBING SERVICES, INC.

## BILL TO

 Andy Pendelton  
 103 Liberty Rd  
 Smithville, Mo 64089

REP	2nd Rep	Visit us on our Website! www.TaylorPlumbingServicesInc.com		DATE	INVOICE #
B	KG			4/12/2024	129758
ITEM	QTY	DESCRIPTION	RATE	N F R	AMOUNT
INT021881		250 psi Poly Water Service to 50' Replace compression that was there crawl space hook up drill wall			1,711.16
		Thank you for your business Nate & Crew			
		I did mail a copy to Mr.Mosby			
Proud Members of:			Total		\$1,711.16



A service charge of 2% per month will be added on overdue accounts. Minimum - \$2.00



www.facebook.com/taylorplumbingservices



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Melissa Pendleton**

Utility Service Address: **103 Liberty Road**

Utility Account Number: **01-001040-01**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: 4,500 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: 4,500 gallons  
 Was the leak inside or outside the home: outside  
 Was the wastewater billed winter average or actual usage: actual usage

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
<b>33,100</b> gallons @ 10.4 per 1,000 gallons =	344.24
Adjusted Water Bill Amount	
9,000 gallons @ 10.4 per 1,000 gallons =	93.60
+ 24,100 gallons @ 6.21 per 1,000 gallons =	149.66
	243.26
Water Discount =	
	100.98
Original Wastewater Bill Amount	
33,100 gallons @ 8.84 per 1,000 gallons =	292.60
Adjusted Wastewater Bill Amount	
4,500 gallons @ 8.84 per 1,000 gallons =	39.78
Wastewater Discount =	
	252.82

MONTH 2 (if applicable)	
Original Water Bill Amount	
<b>23,100</b> gallons @ 10.4 per 1,000 gallons =	240.24
Adjusted Water Bill Amount	
9,000 gallons @ 10.4 per 1,000 gallons =	93.60
+ 14,100 gallons @ 6.21 per 1,000 gallons =	87.56
	181.16
Water Discount =	
	59.08
Original Wastewater Bill Amount	
23,100 gallons @ 8.84 per 1,000 gallons =	204.20
Adjusted Wastewater Bill Amount	
4,500 gallons @ 8.84 per 1,000 gallons =	39.78
Wastewater Discount =	
	164.42

**Total Discount = 577.30**